

Talking to Patients and Families about Hospice

At Sacred Journey, we understand that having a hospice discussion may be very difficult. This tool can help prepare you for conversations with potentially eligible patients and their family members. Asking open ended questions and listening carefully will help you uncover and address needs and concerns. Keep in mind that there are myths about hospice that may have to be dispelled.

Below are questions and phrases to assist you with a hospice discussion to a potentially eligible patient.

- Hospice care not only helps with managing your symptoms, but also helps you and your family with emotional support.
- You don't have to be ready for hospice. In fact, hospice doesn't expect you to be ready. You just have to be eligible for the services which can improve the quality of your life.
- Many people think that hospice care is for the last few days of life, when in fact patients can receive it much earlier. In customer satisfaction surveys, many families said they wish they had known about hospice sooner.
- Receiving hospice care may help you avoid frequent trips to the hospital.
- Sacred Journey Hospice does not require that you sign a DNR to receive hospice care.
- You can see your own doctor.
- If hospice is not for you, services can be discontinued at any time.
- You may be eligible through Medicare for services to help you cope with your prognosis. May I have someone from hospice speak to you?
- · Hospice care for the patient and the family can help make coping with a prognosis a little easier.
- If a patient is eligible for hospice, they do not have to give up their comforting treatments as long as they are related to the prognosis.

For more information about Sacred Journey Hospice, material on hospice myths, or about staff in servicing hospice care, please call us today.

Call 678.583.0717
24/7 Admissions and Care